

**SEVERN RIVER PET SITTERS LLC  
SERVICE AGREEMENT**

Client's Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Emergency Contact: \_\_\_\_\_ Phone: \_\_\_\_\_

House Key Holders: \_\_\_\_\_ Phone: \_\_\_\_\_

\_\_\_\_\_ Phone: \_\_\_\_\_

Security System Instructions (if applicable):

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Pet's Name: \_\_\_\_\_ Type: \_\_\_\_\_ [ ] M [ ] F

Pet's Name: \_\_\_\_\_ Type: \_\_\_\_\_ [ ] M [ ] F

Pet's Name: \_\_\_\_\_ Type: \_\_\_\_\_ [ ] M [ ] F

Pet's Name: \_\_\_\_\_ Type: \_\_\_\_\_ [ ] M [ ] F

Feeding Directions and Schedule:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Food/Leash Locations: \_\_\_\_\_

Favorite Toys/Treats: \_\_\_\_\_

Toy/Treat Location: \_\_\_\_\_

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**Service Agreement**

Hiding Places: \_\_\_\_\_

Do Pets Have Access to Outside?       Yes    No

If yes, please explain: \_\_\_\_\_

Unusual Habits: \_\_\_\_\_

Known Commands/Training: \_\_\_\_\_

Aggressive Tendencies: \_\_\_\_\_

Medical/Health Concerns: \_\_\_\_\_

Veterinarian: \_\_\_\_\_ Phone: \_\_\_\_\_

Special Cleaning Instructions in Case of Accidents:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Cleaning Supplies Location: \_\_\_\_\_

Litter Box Location: \_\_\_\_\_

This Agreement will remain valid for any future Services.

- A. Severn River Pet Sitters LLC agrees to provide all Services in a reliable, caring, and trustworthy manner. In consideration of these Services and, as an express condition thereof, the Client expressly waives and relinquishes any and all claims against Severn River Pet Sitters LLC except those arising from negligence or willful misconduct on the part of Severn River Pet Sitters LLC.
- B. In the event of inclement weather or natural disaster, Severn River Pet Sitters LLC is entrusted to use reasonable judgment in caring for the Client's Pet(s) and Home (unless instructed by Client to do otherwise). The Client agrees to hold harmless Severn River Pet Sitters LLC for any adverse consequences related to such decisions.
- C. The Client hereby authorizes Severn River Pet Sitters LLC to perform the care and services specified in the Service Agreement. In addition, the Client authorizes Severn River Pet Sitters LLC to seek emergency treatment from the Client-designated veterinarian when necessary and expressly releases Severn River Pet Sitters LLC from all liabilities related to transportation, treatment, and expense. Should the specified

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veterinarian be unavailable, the Client authorizes Severn River Pet Sitters LLC to approve emergency treatment (excluding euthanasia) as recommended by a licensed veterinarian. The Client agrees to reimburse Severn River Pet Sitters LLC for any expenses incurred, including but not limited to veterinary fees, mileage, costs of medication, food, or any supplies required and any additional fees for time spent attending to the situation. Time will be charged at the rate of \$5.00 per 15-minute period.

- D. Severn River Pet Sitters LLC agrees when possible to provide the same personnel throughout the duration of the Service Agreement. However, in the event of personal emergency or illness involving such personnel, the Client authorizes Severn River Pet Sitters LLC to arrange for another reasonably qualified person to fulfill the obligations and responsibilities as set forth in the Service Agreement.
- E. All Pet inoculations are to be current. Should any personnel of Severn River Pet Sitters LLC be bitten, scratched or exposed to any disease or ailment by a Client's animal which has not been properly and/or currently vaccinated, it will be the responsibility of the Client to pay all costs and damages incurred by Severn River Pet Sitters LLC as a result of such injury.
- F. Severn River Pet Sitters LLC reserves the right to terminate this Agreement at any time before or during its term, by providing notice to the Client at least 48 hours in advance, if Severn River Pet Sitters LLC, in its sole discretion, determines that the Client's pet poses a danger to the health and safety of the Pet Sitter. Severn River Pet Sitters LLC will contact the Client to discuss alternative arrangements. If, however, the Client is unavailable, the Client authorizes Severn River Pet Sitters LLC to place the Client's pet(s) in a licensed kennel, with all charges arising therefrom, including those imposed by Severn River Pet Sitters LLC, to be paid by the Client.
- G. Reasonable care will be taken in watching your pet(s) and being in your home. However, because of the inherent unpredictability of animal behavior, Severn River Pet Sitters LLC cannot accept responsibility for any mishaps of an extraordinary or unusual nature (i.e., bitings, furniture damage, accidental death), or any complications arising from the administration of medication. Nor can Severn River Pet Sitters LLC be liable for injury to, disappearance or death of, or fines imposed on, the Client's pet(s) which have access to the outdoors.

I have reviewed this Service Agreement and agree to its terms.

Client Signature: \_\_\_\_\_ Date: \_\_\_\_\_